



CHARLOTTE

Charlotte-Mecklenburg Planning Department Fast Facts

Established in 1954 by an Inter-local Cooperative Agreement between the City and County, the Charlotte-Mecklenburg Planning Department is a joint City-County agency providing planning services for the City of Charlotte and the unincorporated areas of Mecklenburg County. The Department works with a 14-member appointed Planning Commission and serves as a departmental resource for City and County government.

BUDGET

\$5,127,460

NUMBER OF EMPLOYEES

63

CUSTOMER SERVICE INFORMATION

NUMBER OF CUSTOMERS

In FY2011, the Department answered more than 11,500 calls and served more than 1,600 walk-in customers.

PROGRAMS FOR CUSTOMERS

Perform public outreach presentations on projects and plans

Make staff available to attend neighborhood meetings and other activities upon request

Participate in annual events such as Neighborhood Symposium and GIS Day

Provide Planning 101 sessions to citizens

ONLINE ENHANCEMENTS FOR CUSTOMERS OR OTHER CONVENIENCES

Notify Me is a subscription service that allows users to receive an email notifying them of any page update by the Planning Commission.

The Neighborhood Organization Contact List is a list of registered neighborhood leaders and residents within the City of Charlotte and Mecklenburg County and is used to engage the citizenry in public initiatives, meetings and projects that may impact their neighborhood. The list is used to notify neighborhood leaders and residents of rezoning petitions and planning processes.

SERVICES DELIVERED

Develops and implements land use plans, which provide the policy framework to revitalize and enhance neighborhoods, business areas and corridors.

Provides zoning administration services, which provide oversight of designations that specify how property can be used.

Administers the Historic District review process for six local historic districts and subdivision approval process for multi-family and single family development.

Oversees the Charlotte annexation process that recently resulted in incorporation of 3.8 additional square miles and 4,100 new residents in 2011.

Manages more than 90 rezoning petitions annually.

Develops and implements land use plans for transit stations, such as those along the LYNX light rail line.



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Lead planning agency for the Mecklenburg-Union Metropolitan Planning Organization (MUMPO), which coordinates transportation policy for the Charlotte Urbanized Area.

Provides research and information on growth and development trends and socio-economic changes within the community utilizing advanced mapping practices.

AWARDS AND RECOGNITION

Elizabeth Area Plan Receives National Recognition - The Elizabeth Area Plan was selected for an Award of Excellence in the Small Area/Special Area Planning category by the County Planning Division of the American Planning Association (APA) and the National Association of County Planners. The award was presented on April 15, 2012 at the national APA conference in Los Angeles, CA.